

WASTE COLLECTION SERVICES FOR CONVENTIONAL AREAS



The Lusaka City Council is pleased to inform you that, based on its Strategic Municipal Solid Waste Management Plan, two new waste management systems to serve respectively conventional and peri-urban areas are being introduced. The system for conventional areas is described in this brochure.

In order to implement an effective waste collection service in the conventional housing and commercial areas, Lusaka City Council has established partnerships with private waste management companies. To facilitate their intervention, the city has been divided into **12 Waste Management Districts** as shown overleaf. In most of these Districts waste collection has now been out-sourced to the private waste management companies through franchise contracts:

- ❖ A franchise contract provides a private waste collector with the sole right and obligation to collect and transport waste from a franchised Waste Management District.
- ❖ The waste collector awarded with a franchise contract shall be responsible for setting and collecting waste fees for the services provided. The fee level is however subject to a ceiling set by LCC.
- ❖ The waste collector shall determine the type of waste receptacles (bags, bins or containers), subject to approval by LCC.

To support the new waste management system, the Lusaka City Council has elaborated **by laws on waste management**. On basis of these by laws, which will enter into force during 2004, **all waste generators in Lusaka – residents, commercial outlets, institutions, industry, etc. – have to register with their respective waste management companies, utilise their services and pay the corresponding fee**. All other ways of waste disposal, including the use of refuse pits or the burning of waste – even in your own yard – is no longer allowed. There is only one exception: waste generators with a waste collection contract concluded before the award of the franchise contract for their area may continue to use the services of their current waste collector till the end of 2004.

Waste Management Districts in the City of Lusaka

The Strategic Municipal Solid Waste Management Plan, which the Lusaka City Council has developed, distinguishes the following waste management districts:

- A – Barlestone, Matero, Lilanda**
- B – Emmasdale,**
- C – Chudleigh, Kalundu, Olympia, Olympia Extension, Roma**
- D – Kamwala Commercial Area, Central Business District, Thorn Park, Villa Elizabetha**
- E – Longacres, Northmead, Rhodes Park**
- F – Chamba Valley, Chelstone, Chudleigh**
- G – Avondale, Chainama, NRDC**
- H – Handsworth, Ibex Hill, Kabulonga, Sunningdale, Helen Kaunda**
- I – Arakan, Kabwata, Kamwala, Libala, Madras, Ridgeway, UTH, Chilenje**
- J – Nyumba Yanga, State House, Woodlands, Woodlands Extension**
- K – Industrial Areas (Heavy), Industrial Areas (Light)**
- L – Buckey, Lilayi, Makeni**

The Waste Management Districts are indicated on the following map such that you can locate your area and relate the place where you live to one of the above waste management districts.



For each of the WMDs there are maximum waste collection fees. The maximum fees the waste management companies may charge have been negotiated on your behalf by the Lusaka City Council and these maximum fees are included in the Franchise Contracts. Although the council would like to have one uniform fee for the entire city, market forces have led to minor differences between the WMDs. For residents living in low-density areas, depending on the WMD they live in, the fee varies between roughly K 35,000 and K 40,000. Fees for medium- and high-density areas are in general lower.

For producers of non-residential waste the agreed maximum fees depend i.e. on the type of receptacle (waste bin or waste container). In general: the larger the container, the lower the price per cubic meter of waste to be collected.

The charging of a waste collection fee is based on provisions in the Local Government Act. The income of the council through rates and personal

levies is far from sufficient to provide waste collection services and as a consequence the council had to decide that a fee shall be charged. The selected fee system does however take into account the differences in income and aims at providing services against fees that are reasonable and affordable for all.

Additional information on the new waste management system can be obtained from your waste collection company or from the Waste Management Unit (WMU) within the Lusaka City Council. The WMU can be found on the third floor of the new wing of the civic centre in Room 416 or be reached by phone on 253016 or through email: wmu@microlink.zm. You can also contact the WMU in case you have complaints about the waste collection services provided, to report illegal dumping or for any other issue related to waste collection or disposal.

In time, you will be approached by the waste collection company that has been awarded a franchise contract for your area. However, it may be better not to wait till that moment and to contact your waste collection company yourself. The waste collection company for your areas is:

Waste Collection Company for Waste Management District(s):

The Lusaka City Council finally advises to conclude a contract for waste collection services with your waste collection company today so you start contributing to the restoration of Lusaka as the Garden City. Let us all enjoy a clean environment.